

Q. Will you file on my insurance?

A. Yes, we will file your insurance as we are providers for most insurance companies. However, it is your responsibility to find out if we are in your network. Please keep in mind that your insurance contract is a contract between you and your insurance company and while we are happy to file the claim as a courtesy, you are ultimately responsible for the bill if your insurance company does not pay. We will extend every effort to get the insurance company to pay but if they do not do so in a reasonable amount of time, we will turn the bill over to you for payment.

Q. What happens if I can not/do not pay my bill?

A. If you are not able to pay you can set up payment arrangements in advance with the business office. Payment arrangements can only be done by credit card and will be electronically deducted. If the plan is not honored you will be turned over to collections. Once an account is turned over to our collection agency, any communication concerning your bill should be between you and the collection agency as we no longer have control over the account.